

# **Digital Learning/Accessibility Questionnaire (Draft)**

## **Section 1: Everyday Devices & Access**

1. Which devices do you normally use for learning? (Click all that apply)
  - Smartphone
  - Tablet
  - Laptop
  - Desktop computer
  - None
2. If you have Wi-Fi at home, is your internet connection usually:
  - Very reliable
  - Sometimes cuts out
  - Unreliable

## **Section 2: Technical Specifications**

3. What type of mobile phone or tablet do you use?
  - Apple (iPhone/iPad)
  - Android (Samsung, Huawei, etc.)
  - Windows
  - Other (please specify)
4. Do you have access to a desktop or laptop computer?
  - Yes → Which operating system? (Apple macOS, Windows, Linux, Other)
  - No
5. What browser do you usually use?
  - Chrome
  - Firefox
  - Edge
  - Safari
  - Opera
  - Other (please specify)

### **Section 3: Digital Literacy & Confidence**

6. How confident do you feel using a computer, smartphone, or tablet? (Likert scale: very confident – not at all confident)
7. Which of these tasks can you do comfortably? (Click all that apply)
  - Download/upload files
  - Save files in cloud storage (Google Drive, OneDrive, etc.)
  - Use video calls (Zoom, Teams, etc.)
  - Use an online learning platform (Google Classroom, Canvas, etc.)
8. How do you usually solve a technical problem?
  - Try by myself
  - Ask a friend/family member
  - Ask my teacher/support staff
  - I usually give up
9. How comfortable are you with:
  - Joining live online classes
  - Watching pre-recorded videos
  - Changing settings in video playback, eg, add subtitles, change playback speed
  - Completing online quizzes
  - Submitting assignments online

### **Section 4: Inclusion & Accessibility**

10. Do you experience any health conditions (e.g., migraines, fatigue, vision issues) that sometimes make online study difficult? If yes, how could the course support you? (Open text)
11. Are there times in the year (eg, religious or cultural observances, school holidays, caring responsibilities) when your learning schedule might need extra flexibility? (Open text)
12. Do you have childcare or family commitments that may affect when you can attend live sessions? (Open text)
13. Do you have any accessibility needs that might affect online learning? (eg, vision, hearing, motor skills, dyslexia, ADHD)
14. If you mainly use a smartphone, what challenges do you face when learning online? (eg, small screen, battery, typing) (Open text)